Troubleshooting Tips

stride *Professional Development*

SPD PLATFORM TIPS

- Use *Chrome* browser.

- Clear your cache.

- Allow popups from stridepdcenter.com
    1. Open the *Chrome* menu at the top right.
    2. Select *Settings*.
    3. Select *Privacy and Security* in the left side menu.
    4. Select *Site Settings*.
    5. Select *Pop-ups and redirects*.
    6. Select *Add* next to *Allowed to send pop-ups and use redirects*.
    7. Input "stridepdcenter.com" and select *Add*.

SPD HELPDESK TIPS

For issues, questions, or requests related to Stride PD :

1. Email teachereffectiveness@k12.com

2. Use "SPD" and a specific issue in the subject line.

3. Provide clear details about the issue or question with screenshots if possible.